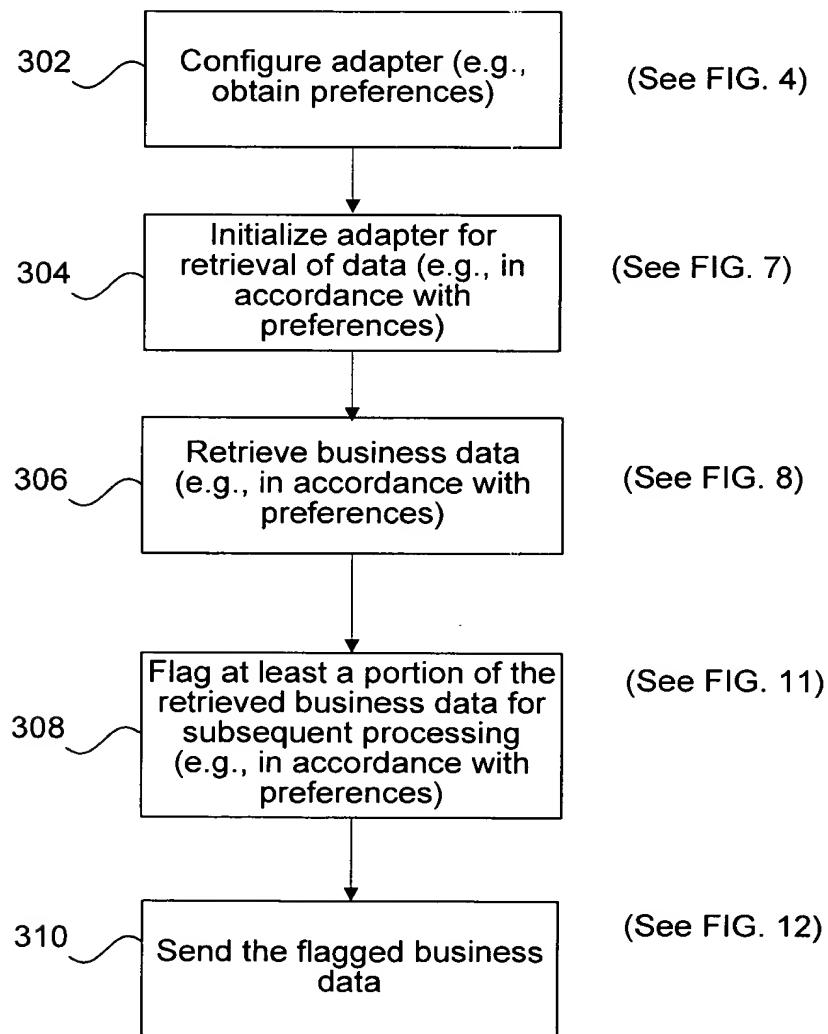
**FIG. 1**

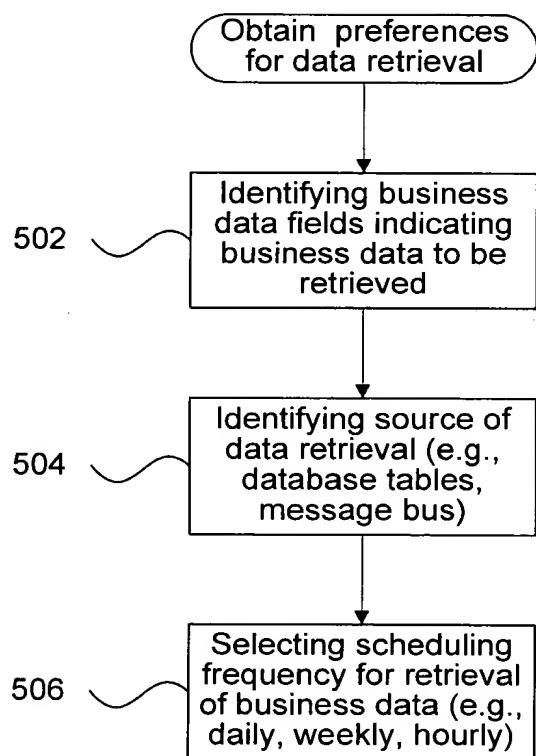
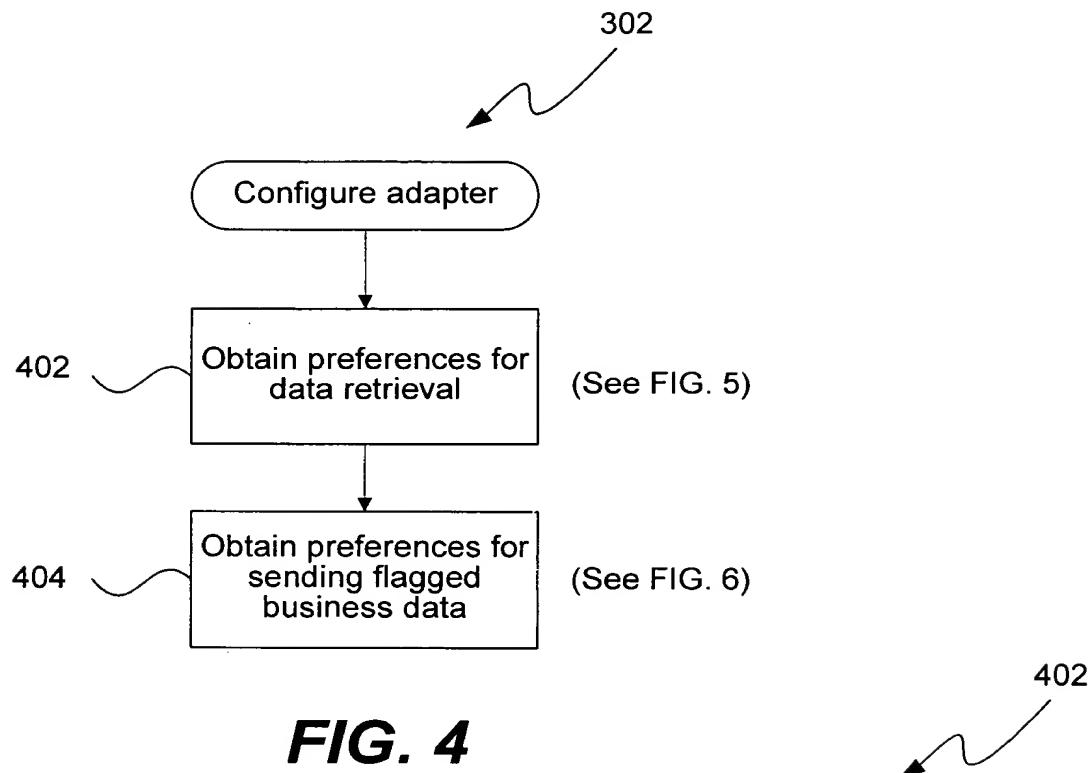


Customer ID	← Business attribute #1 ↗ 204	} 202
Order #	← Business attribute #2 ↗ 206	
Ship date ↗ 214		} 208
SKU1		
Number of orders for SKU1	← Business metric #1 ↗ 210	} 208
Inventory level for SKU1		
SKU2		} 208
Number of orders for SKU2	← Business metric #2 ↗ 212	
Inventory level for SKU2		
.		
.		

FIG. 2**FIG. 3**

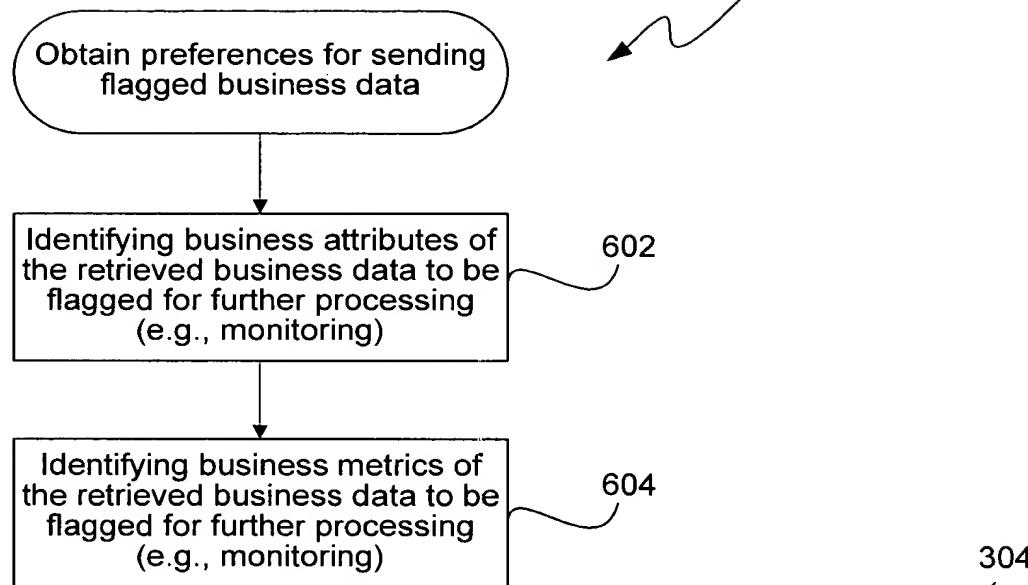
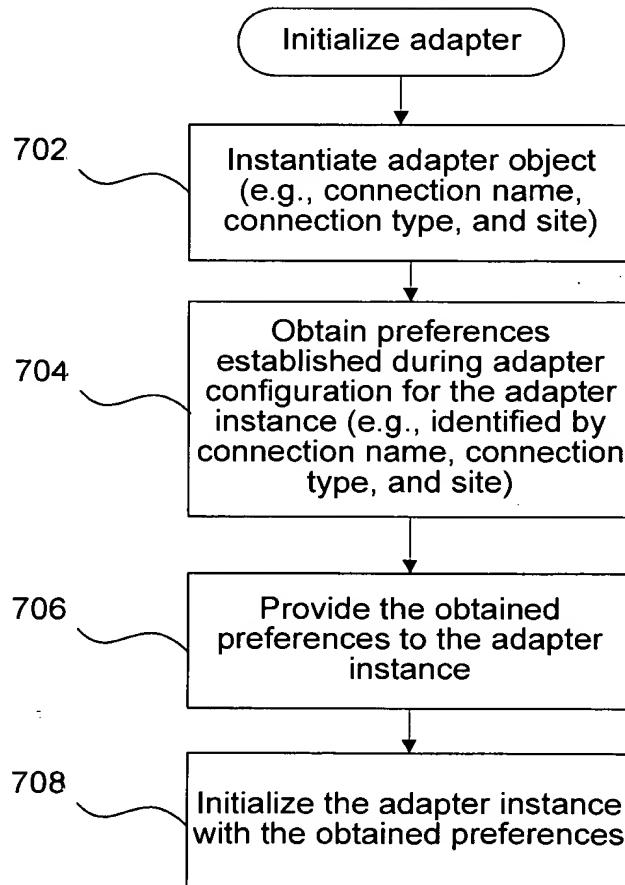


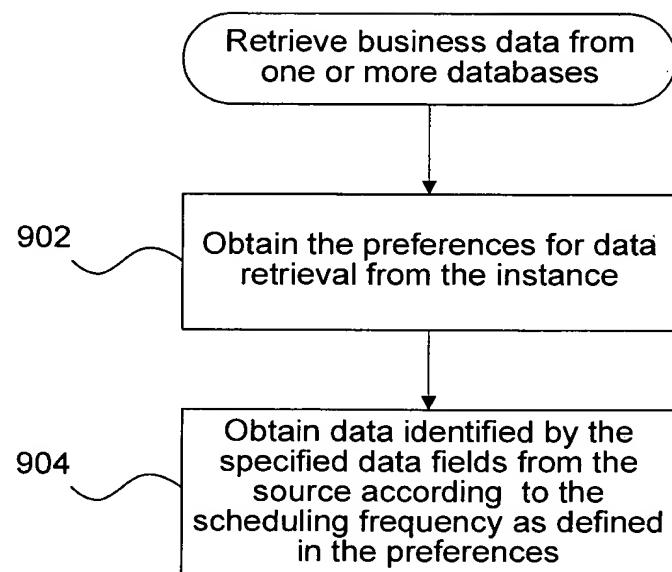
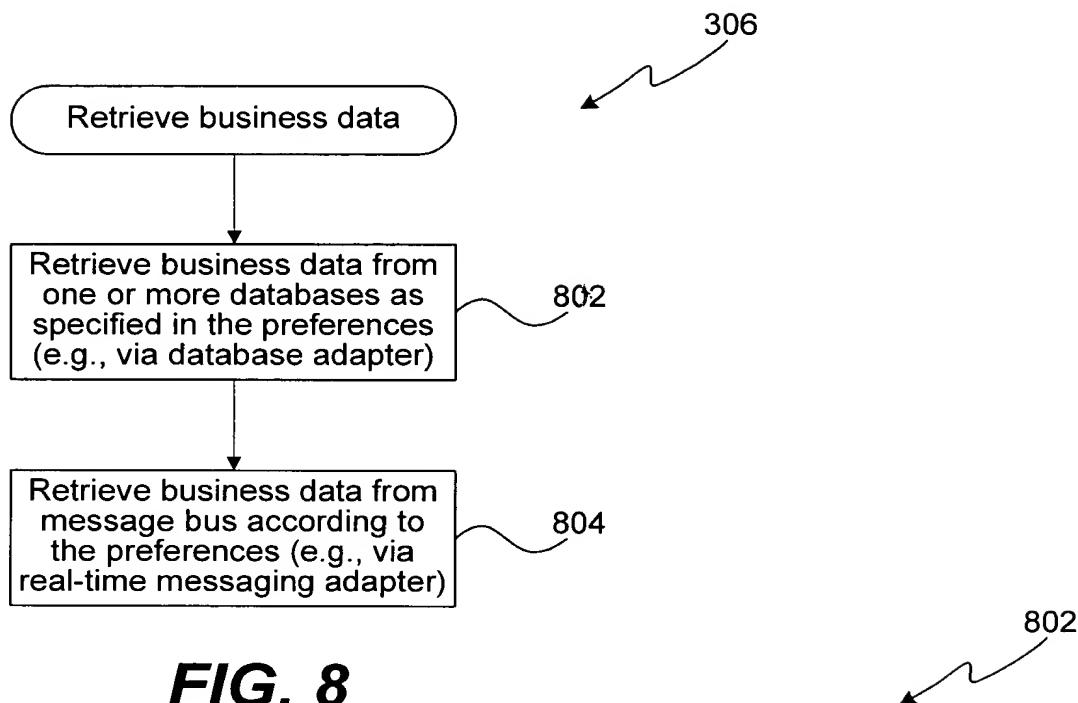
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**FIG. 6****FIG. 7**





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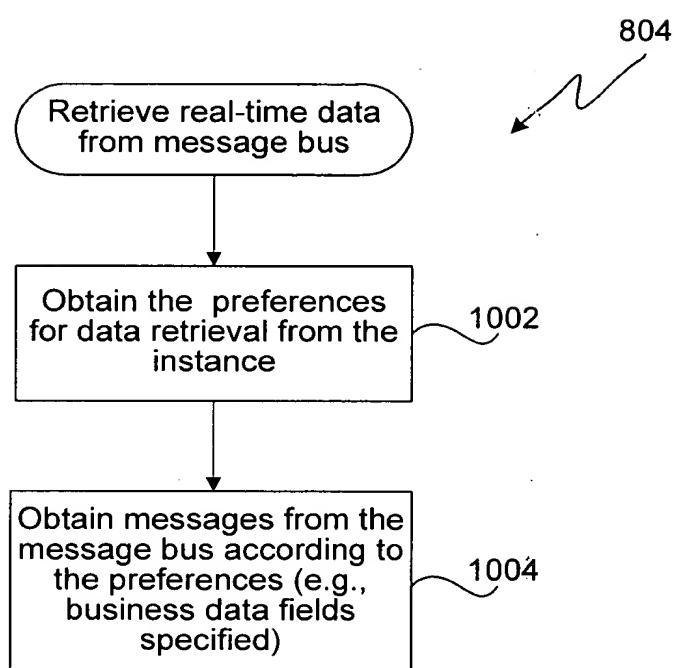


FIG. 10

Attribute name	Data type	Attribute value	Attribute #	Metric value flag
Customer	String	"SHOES INC"	1	
Order No.	Integer	42859	2	
Ship date	String	"01/04/01"		
SKU1	Integer	000195		
Number of orders – SKU1	Integer	4		
Inventory level for SKU1	Integer	97		1
SKU2	Integer	000228		
Number of orders – SKU2	Integer	16		
Inventory level for SKU2	Integer	31		2

Annotations: A curly brace labeled 1102 spans the first four columns. A curly brace labeled 1106 spans the first three columns. A curly brace labeled 1104 spans the last two columns.

FIG. 11



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Message

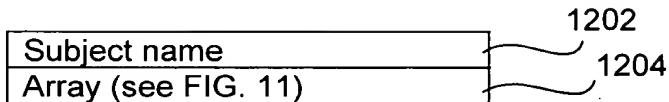


FIG. 12

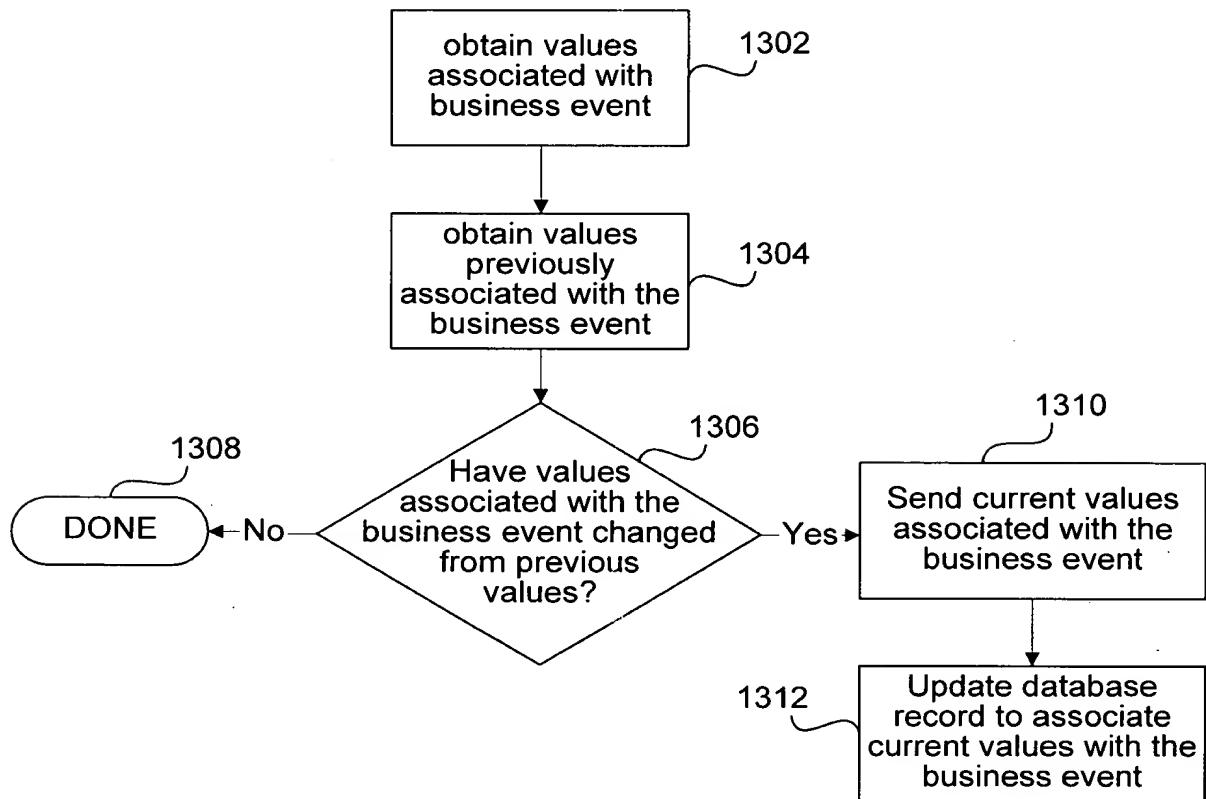


FIG. 13

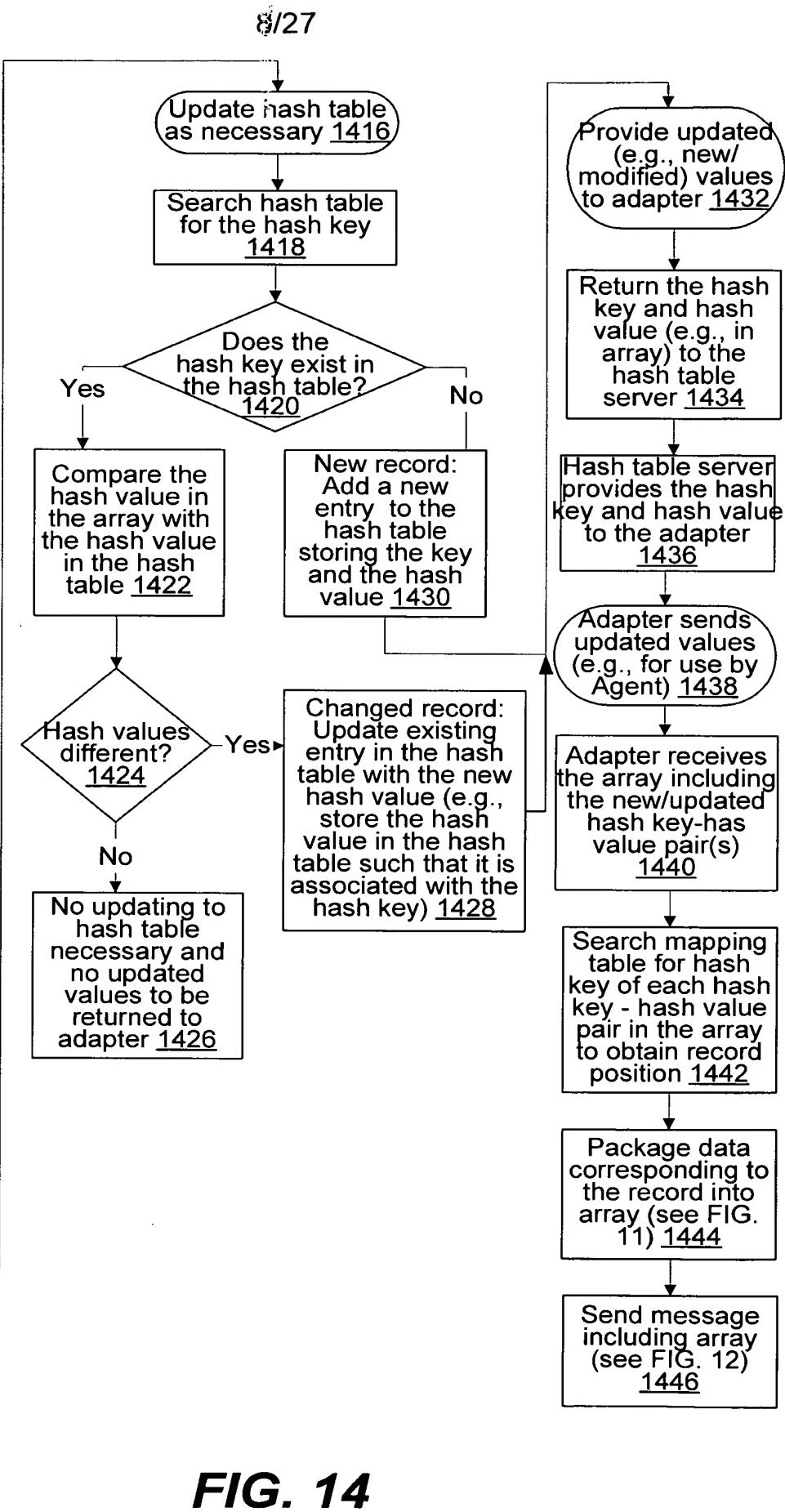
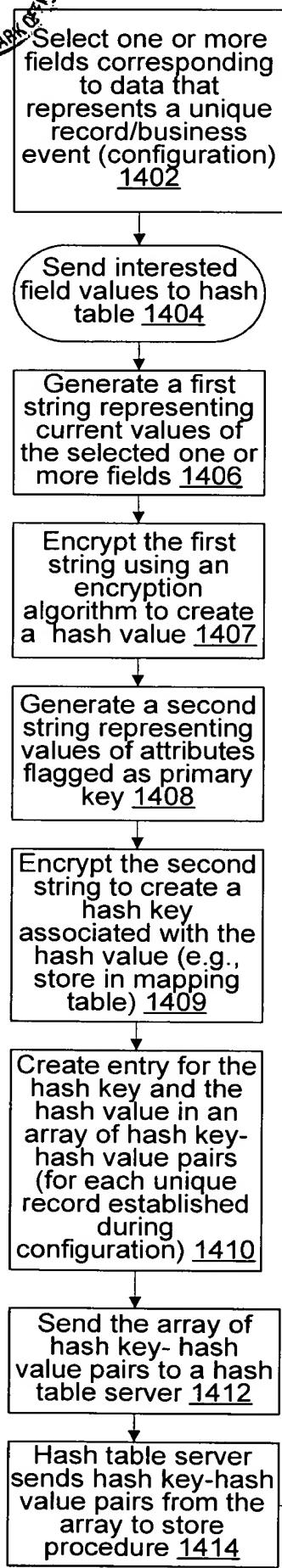


FIG. 14

Hash key	Hash value
Key 1	String 1
Key 2	String 2

FIG. 15

Mapping Table	
Hash key	Original record position (e.g., pointer)

FIG. 16

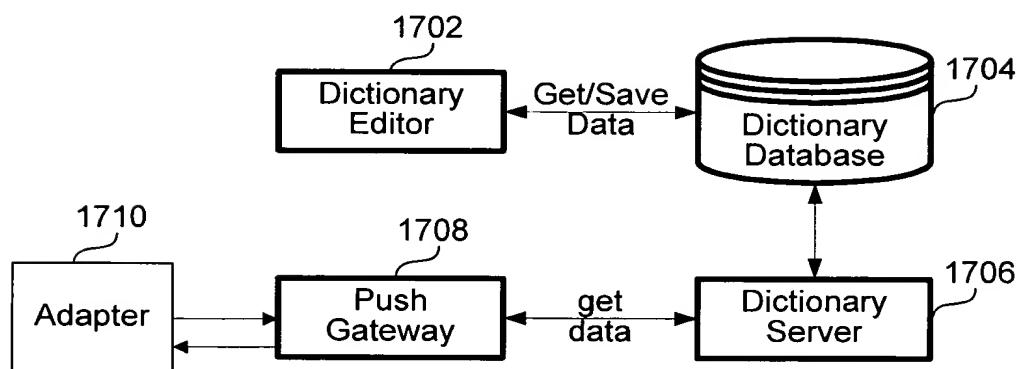


FIG. 17



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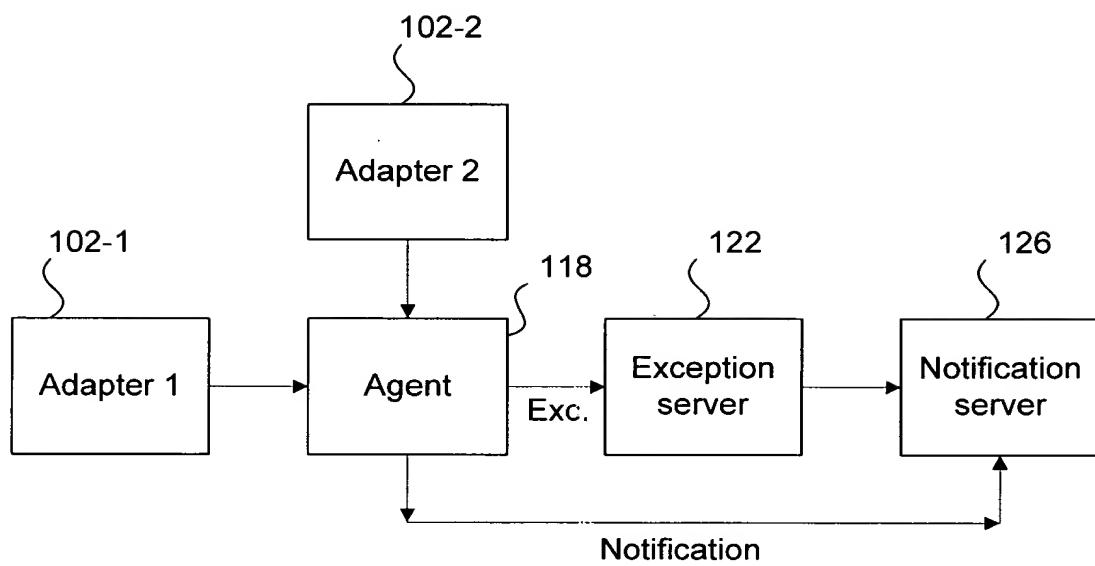


FIG. 18



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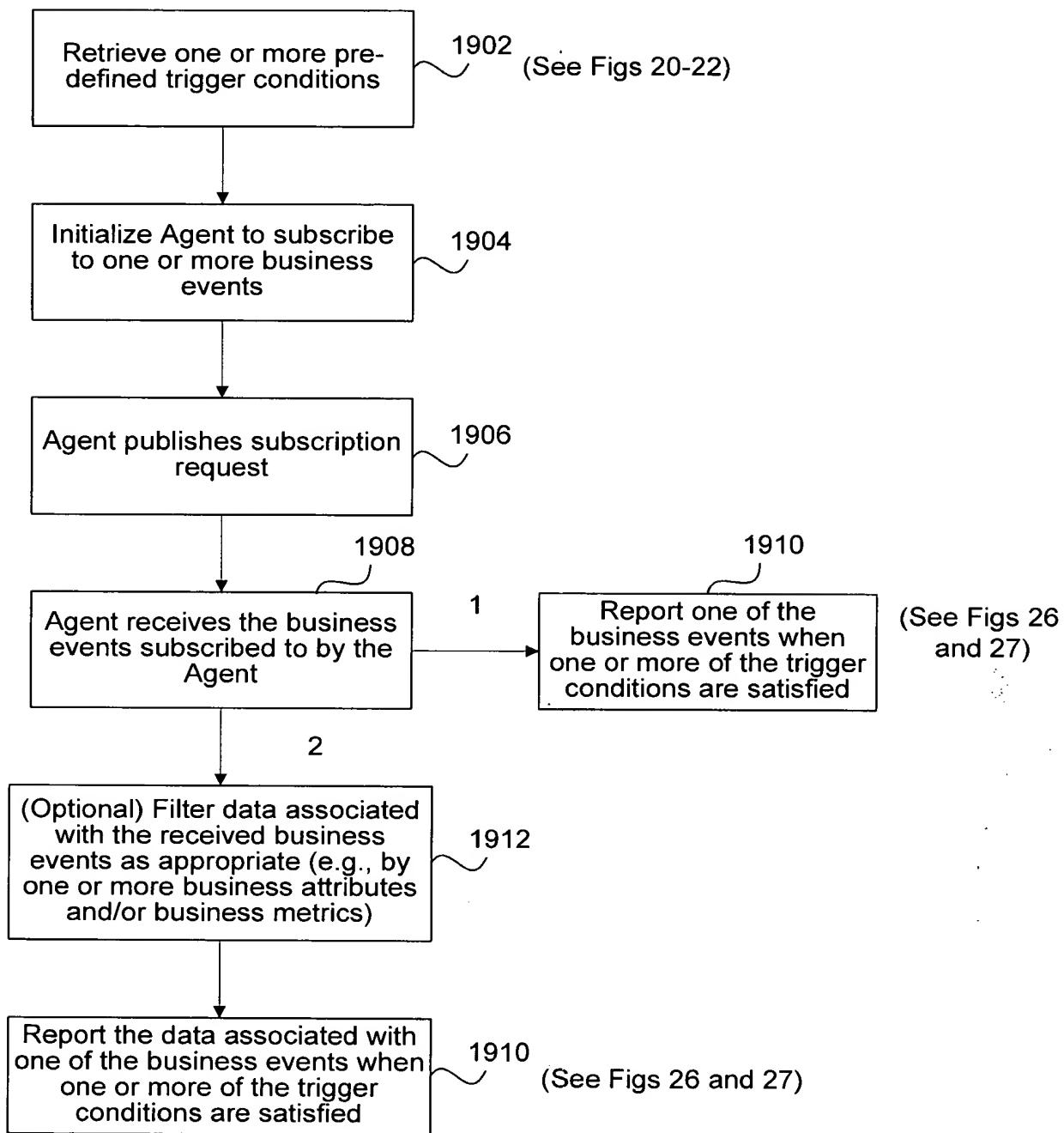


FIG. 19



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Vigilance Monitor Setup - Netscape

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Bookmarks Location: <http://www.vigilanceinc.com/demo/MonitorSetup/EVMonitorSetup.asp?Step=1>

Instant Message WebMail Radio People Yellow Pages Download Calendar Channels

Beyer Weaver Thomas @ Vigilance Inc.

Go To: ?

New Monitor

1 SELECT A MONITOR ITEM Monitor Name: [New Monitor]

2 SPECIFY BUSINESS ATTRIBUTES

Vigilance

Customer Management

On-Time Delivery

Sales Order Did Not Ship

Finished Goods Inv Levels

Customer Returns

Sales Order Holds

Sales Order On Hold

Hold Release

3 SPECIFY MONITOR SETTINGS

4 EDIT NOTIFICATION LIST(S)

5 SAVE AND ACTIVATE

Step 1 - Select Monitor Item

Select a Monitor Item on which to base the new Monitor.

If there are any questions regarding the underlying Data Source, SQL Statement, or Database Adapter

Document Done

FIG. 20



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VIGILANCE Monitor Setup - Netscape

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Bookmarks Location: <http://www.vigilanceinc.com/demo/MonitorSetup.asp?MonitorItem=1&shipment=&Step=2> What's Related

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Beyer Weaver Thomas @ Vigilance Inc.

Go To: ?

New Monitor

STEP 1 STEP 3 ►

1 SELECT A MONITOR ITEM
Monitor Name: [New Monitor]
Monitor Item: Sales Order Did Not Ship

2 SPECIFY BUSINESS ATTRIBUTES

3 SPECIFY MONITOR SETTINGS

4 EDIT NOTIFICATION LISTS

5 SAVE AND ACTIVATE

Business Attribute: Order
Enter/Select Attribute Values
[All Values] □ □

Business Attribute: Product Family
Enter/Select Attribute Values
Track These Values
[All Values] □ □

Business Attribute: Plant
Document: Done

Step 2 - Specify Business Attribute Values
Business Attribute Values are case-sensitive.
Business Attribute Values are optional.

- Business Attribute Values
- DiskDrive100
- DiskDrive200
- HardDrive100
- PackagedDrives

FIG. 21



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Vigilance Monitor Setup - Netscape

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Bookmarks Location: <http://www.vigilanceinc.com/demn/EVMonitorSetup/EVMonitorSetup.asp?Step=3>

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Beyer Weaver Thomas @ Vigilance Inc.

Go To: ?

New Monitor

1 SELECT A MONITOR ITEM **2 SPECIFY BUSINESS ATTRIBUTES** **3 SPECIFY MONITOR SETTINGS** **4 EDIT NOTIFICATION LISTS** **5 SAVE AND ACTIVATE**

Monitor Name: [New Monitor] **Monitor Item:** Sales Order Did Not Ship

STEP 2 STEP 4

Select Exception Desk Setting

Enable Collaboration/Tracking from the Exception Desk and send Notification
 Disable the Exception Desk for this Monitor-Notification Only

Step 3 - Specify Monitor Settings

Priority: High **Assign to:** Beyer Weaver Thomas

Edit Monitor Default Values

Date Comparison

Current Schedule Date Is Before
 Customer Request Date + days

*System will compare against the date and time specified on Sales Order Did Not Ship

Select A Trigger Condition

1 Only one Trigger may be selected per Monitor.
2 Detailed help for each Trigger type may be accessed by clicking on the **?** button next to the corresponding Trigger.
3 Default Monitor Priority and Assign To values may be modified by Notification List settings.

STEP 2 STEP 4

Document Done

Start GroupWise Mailbox Vigilance Monitor S... Data on 'Main' I: Patents

FIG. 22



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New Monitor

VIGILANCE

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Bookmarks Location: <http://www.vigilanceinc.com/demo/MonitorSetup/EVMonitorSetup.asp?Step=4>

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Beyer Weaver Thomas @ Vigilance Inc.

Go To: ?

1 SELECT A MONITOR ITEM Monitor Name: [New Monitor] **2 SPECIFY BUSINESS ATTRIBUTES** Monitor Item: Sales Order Did Not Ship **3 SPECIFY MONITOR SETTINGS** **4 EDIT NOTIFICATION LISTS** **5 SAVE AND ACTIVATE**

Notification Lists Priority Assign To Delete

[No Notification Lists Have Been Created For This Monitor.]

CREATE NEW LIST

Step 4 - Notification Lists

A Notification List is optional. If omitted, no email or pager messages will be sent and all exceptions will be prioritized and assigned to individuals as specified in Step 3.

Creating multiple Notification Lists allows different individuals to be notified for particular instances of an Exception. This is specified by Business Attribute Values identified for each Notification List.

◀ STEP 3 STEP 5 ▶

◀ STEP 3 STEP 5 ▶

Document Done

FIG. 23

FIG. 24A

FEB 02 2004
PENT & TRADEMARK OFFICE
CIP
FEB 02 2004
PENT & TRADEMARK OFFICE

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Vigilance Monitor Setup - Netscape

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Bookmarks Location: http://www.vigilanceinc.com/demo/MonitorSetup/EV/MonitorSetup.asp?Step=6

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What's Related

Beyer Weaver Thomas @ Vigilance Inc.

Go To:

New Monitor

1 SELECT A MONITOR ITEM
Monitor Name: [New Monitor]
Monitor Item: Sales Order Did Not Ship
List Name: [New List]

2 SPECIFY BUSINESS ATTRIBUTES

3 SPECIFY MONITOR SETTINGS

4 EDIT A NOTIFICATION LIST

5 SAVE AND ACTIVATE

*FINISH LIST

Select Notification Method

E-Mail Alphanumeric pager Numeric pager
 Disable Notification Grouping for selected users.*

Step 4 - Notification Lists

A Notification List is optional.
If omitted, no email or pager messages will be sent and all exceptions will be prioritized and assigned to individuals as specified in Step 3.

Creating multiple Notification Lists allows different individuals to be notified for particular instances of an Exception. This is specified by Business Attribute Values identified for each Notification List.

Select Users

Alexander Jeffers
Amie Wang
Andy Sawran
Anessa Katz
Beyer Weaver Thomas
Bill Bailey
Bill Gilster
Bob Durose
Brian Clausen

Notification Recipients

Beyer Weaver Thomas(E)

Select Notification Time

At All Times or
 From 9 : 00 AM to 5 : 00 PM

Select Notification Days

Document: Done



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FIG. 24B

Vigilance Monitor Setup - Netscape

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Bookmarks Location: <http://www.vigilanceinc.com/demo/MonitorSetup/EVMonitorSetup.asp?Step=6>

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Beyer Weaver Thomas @ Vigilance Inc.

Go To:

New Monitor

VIGILANCE

What's Related

Select Notification Days

Everyday or
 M, Tu, W, Th, F, Sa, Su

Select Notification Delay

Notify immediately, no delay.
 Notify after days

Notify when Exception Status is Closed Open

Field-Based Notification (Based on Email Address or Alias)

Use Field-Based Notification

[Select One Monitor Item Attribute]

Enable Safety Net [Select One User]

Notification Method:

E-Mail Alphanumeric Page Numeric Page

Notify These Recipients For

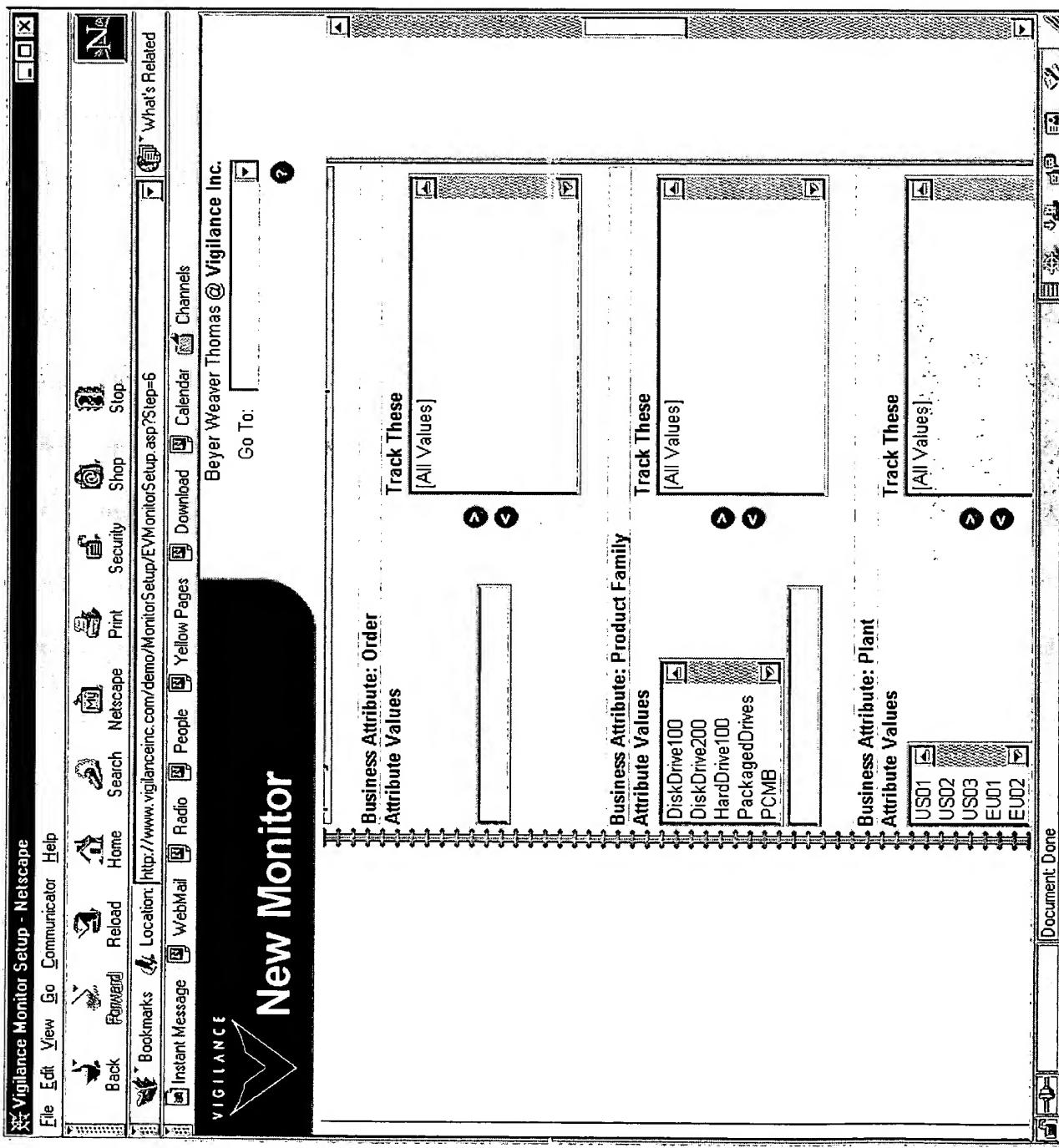
All exceptions of this monitor
 Specific exceptions of this monitor (By Business Attributes)

Document Done



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FIG. 24C





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F/G. 24D

Vigilance Monitor Setup - Netscape

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Bookmarks Location http://www.vigilanceinc.com/demo/MonitorSetup/EVMonitorSetup.asp?Step=6

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Beyer Weaver Thomas @ Vigilance Inc.

Go To: ?

New Monitor

VIGILANCE

Edit Notification Message

Use Default Message
 Customize the Message

Select Exception Properties For This Notification List

Priority: High Assign to: Beyer Weaver Thomas

Name Notification List

Notification List Name [No Existing Notification List]

Existing Lists For This Monitor

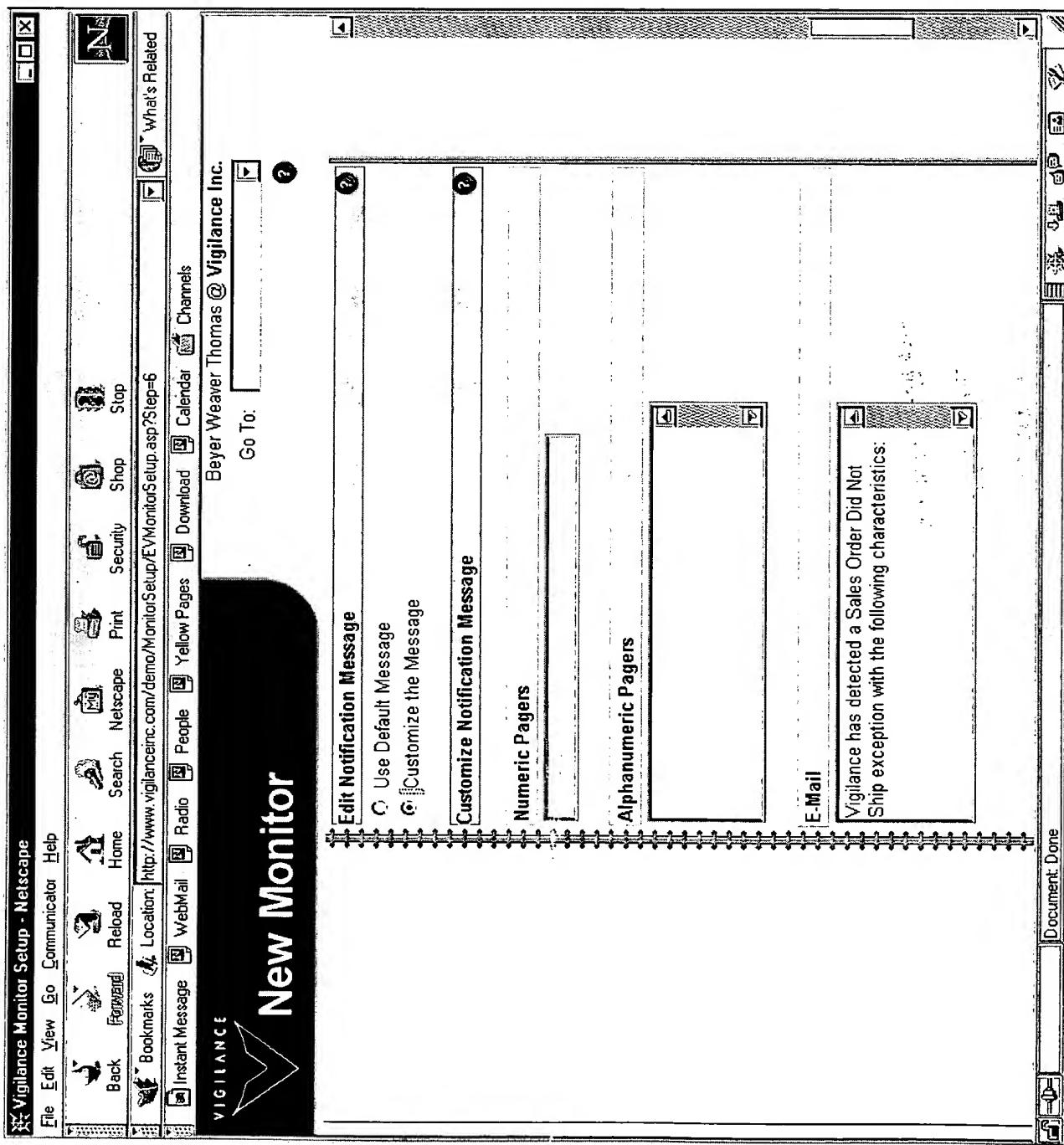
FINISH LIST

Document Done



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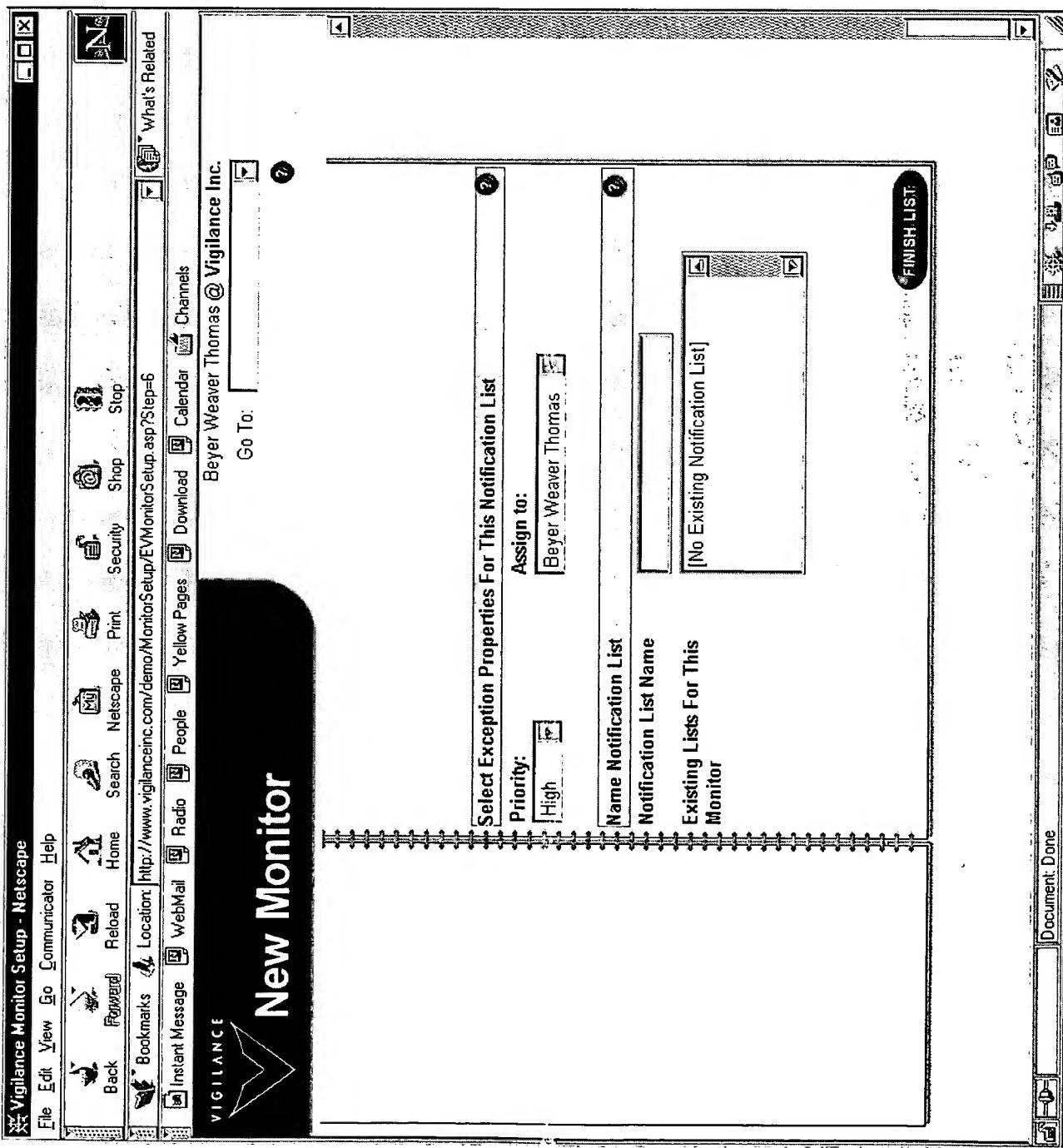
FIG. 24E





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FIG. 24F





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FIG. 25

Vigilance Monitor Setup - Netscape

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Bookmarks Location: <http://www.vigilanceinc.com/demo/VMonitorSetup.asp?Step=5>

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Bejer Weaver Thomas @ Vigilance Inc.

Go To: ?

New Monitor

STEP 4

Monitor Name: [New Monitor]
Monitor Item: Sales Order Did Not Ship

Edit Monitor Details
Monitor Name

Existing Monitors

1stsi - Sales order on hold demo
Actual below .4 of forecast
CM-BacklogAging-30Day
CM-LatePO
CM-LateShip-OSD

Department (Optional)

Step 5 - Save and Activate

Choose a Monitor Name that is meaningful and will allow others to determine each Monitor's purpose.

Descriptive prefixes for Monitor Names are recommended to aid with identification and grouping (e.g. - IM - Lot on Hold > 2 hrs., PA - Goods Receipt <> Invoice Qty., etc.)

Monitor will take effect the first time the corresponding Database Adapter runs following activation. Consult the Vigilance Dictionary Editor or your Vigilance System Administrator for Adapter run times.

Document Done

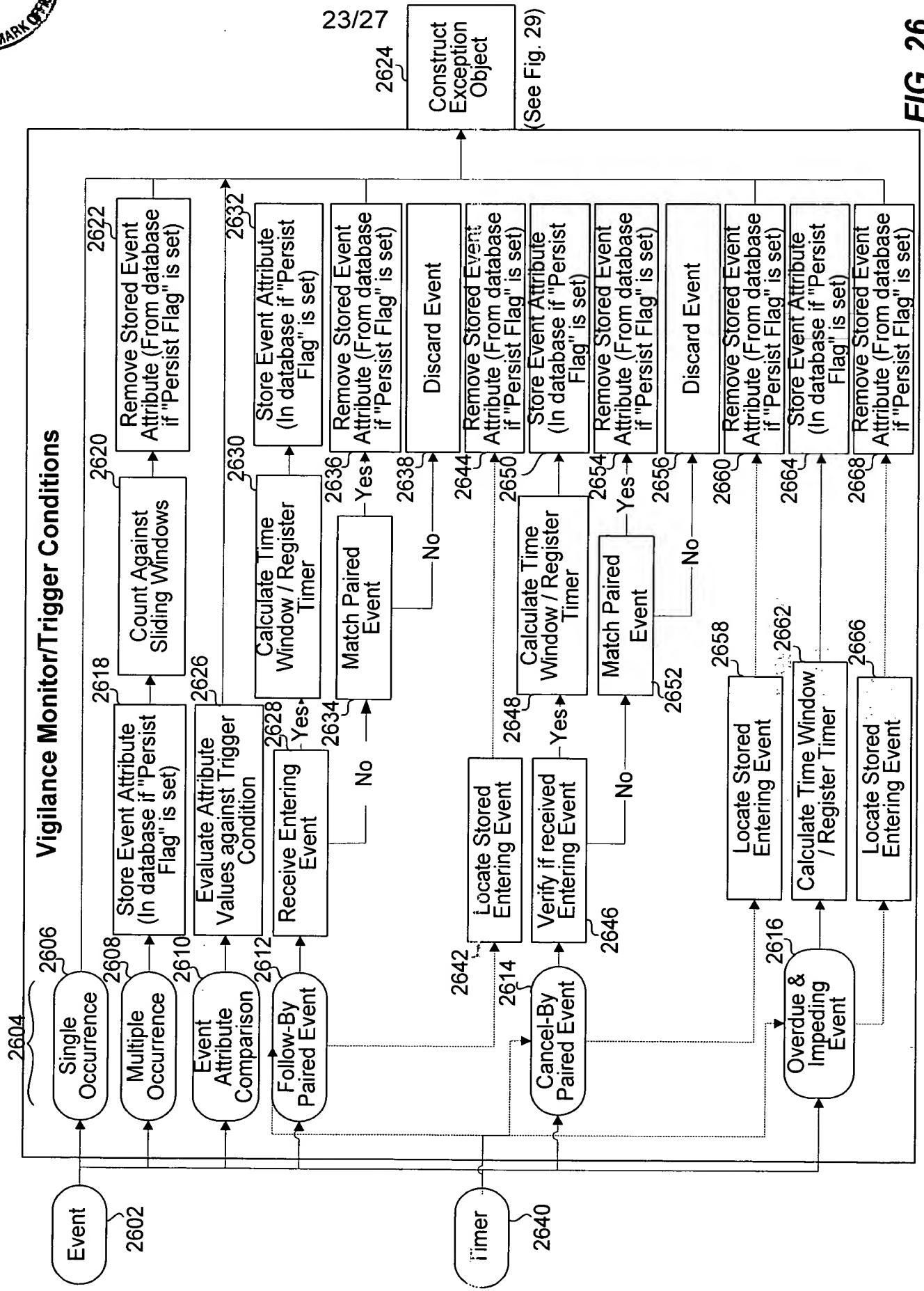


FIG. 26



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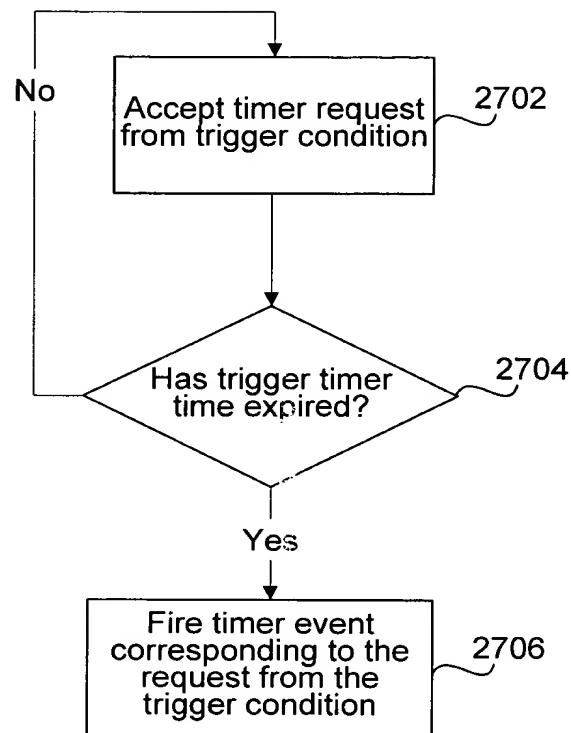


FIG. 27



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Monitor object

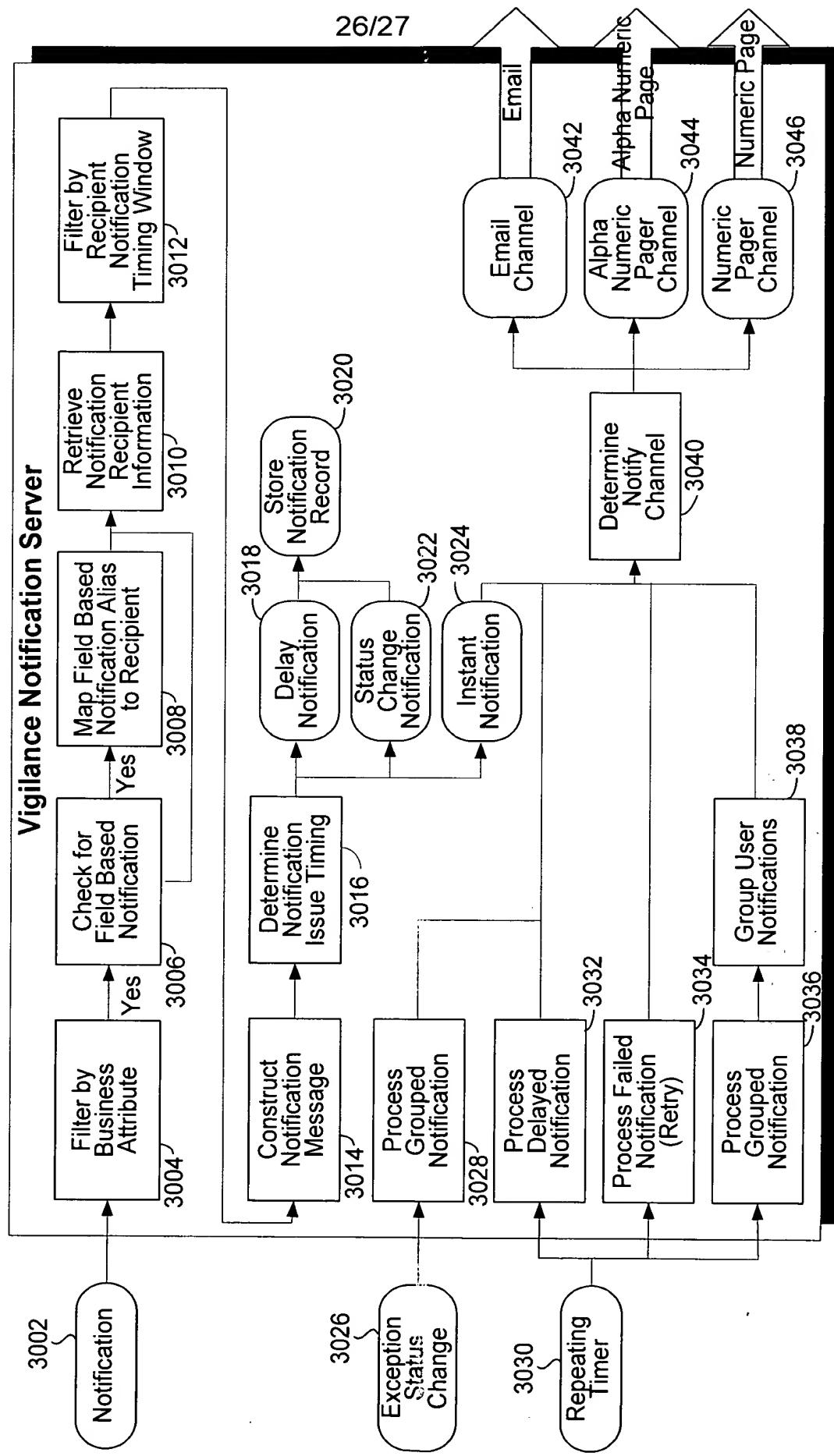
Monitor Name 2802
Monitor Author 2804
Condition 2806
One or more attributes 2808 (e.g., including one or more values)
Notification 2810
Assignment 2812

FIG. 28

Exception object

Exception identifier 2902	Exception description 2904 Trigger type 2910	Event identifier 2906
Trigger condition 2908		One or more attributes (e.g., business metrics) 2912
One or more attribute values 2914	Monitor name 2916	Monitor item 2918
Notification/exception 2920	Assign to 2922	Priorit 2924
Detection time 2926	Analysis 2928	Analysis author 2930

FIG. 29





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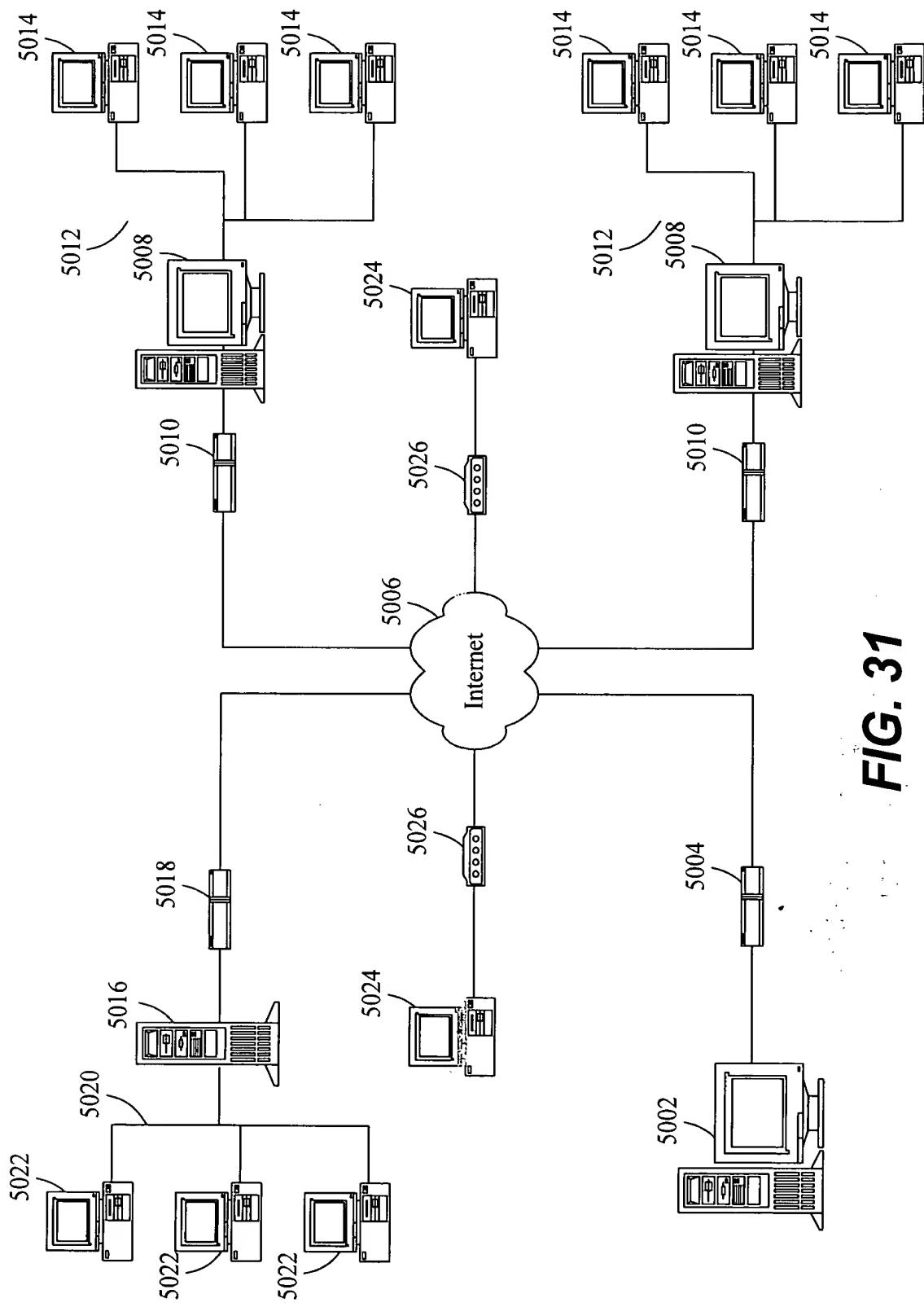


FIG. 31